

This EU Privacy Notice (“Notice”) is for persons located in the European Union (“EU”) and supplements Worldwide Facilities, LLC’s (“WF”) Privacy Notice. This Notice applies to individuals whose personal information is collected by or provided to WF while the individual is located in the EU. This Notice describes the following rights, under the GDPR, regarding your personal information:

- **Right of access:** You have the right to obtain from us confirmation as to whether or not personal information concerning you is being processed, and where that is the case, to request access to the personal information. The accessed information includes – among others - the purposes of the processing, the categories of personal information concerned, and the recipients or categories of recipient to whom the personal information have been or will be disclosed. You have the right to obtain a copy of the personal information undergoing processing. For further copies requested by you, we may charge a reasonable fee based on administrative costs.
- **Right to rectify and complete personal information:** You can request the rectification of inaccurate data and the completion of incomplete data. We will inform relevant third parties to whom we have transferred your data about the rectification and completion if we are legally obliged to do so.
- **Right to erasure (right to be forgotten):** You have the right to obtain from us the erasure of personal information concerning you in limited circumstances where:
  - it is no longer needed for the purposes for which it was collected; or
  - you have withdrawn your consent (where the data processing was based on consent); or
  - following a successful right to object; or
  - it has been processed unlawfully; or
  - the data has to be erased in order to comply with a legal obligation to which WF is subject.

- We are not required to comply with your request to erase personal information if the processing of your personal information is necessary for:
  - compliance with a legal obligation; or
  - the establishment, exercise or defense of legal claims.
- **Right to restriction of processing:** You have the right to obtain from us restriction of processing your personal information. In this case, the respective data will be marked and only be processed by us for certain purposes. This right can only be exercised where:
  - the accuracy of your personal information is contested, to allow us to verify its accuracy; or
  - the processing is unlawful, but you do not want the personal information erased; or
  - it is no longer needed for the purposes for which it was collected, but you still need it to establish, exercise or defend legal claims; or
  - you have exercised the right to object, and verification of overriding grounds is pending.
- We can continue to use your personal information following a request for restriction, where:
  - we have your consent; or
  - to establish, exercise or defend legal claims; or
  - to protect the rights of another natural or legal person.
- **Right to data portability:** You have the right to receive the personal information concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and you have the right to transmit those data to another entity without hindrance from us, but in each case only where the processing is (a)

based on your consent or on the performance of a contract with you, and (b) also carried out by automated means.

- **Right to object:** You have the right to object at any time to any processing of your personal information which has our legitimate interests as its legal basis. You may exercise this right without incurring any costs. If you raise an objection, we have an opportunity to demonstrate that we have compelling legitimate interests which override your rights and freedoms. The right to object does not exist, in particular, if the processing of your personal information is necessary to take steps prior to entering into a contract or to perform a contract already concluded.
- **Right to object to our use of your personal information for direct marketing purposes:** You can request that we change the manner in which we contact you for marketing purposes. You can request that we do not transfer your personal information to unaffiliated third parties for the purposes of direct marketing or any other purposes.
- **Right to withdraw consent:** If you have given us your consent for the processing of your personal information, you have the right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.
- **Right to obtain a copy of safeguards:** You can ask to obtain a copy of, or reference to, the safeguards under which your personal information is transferred outside the EU. We may redact data transfer agreements to protect commercial terms.
- **Right to lodge a complaint with your local supervisory authority:** You have a right to lodge a complaint with your local supervisory authority if you have concerns about how we are processing your personal information. We ask that you please attempt to resolve any

issue with us first, although you have a right to contact your supervisory authority at any time.

### **Contact Information**

If you have any questions or comments about this notice, please do not hesitate to contact us as follows:

1. Calling (833) 306-0287
2. Contacting us at [complaints@wwfi.com](mailto:complaints@wwfi.com).